

Full ICT review

Do more with less ICT cost, while addressing any potential weaknesses

Service overview

WellData audits and reviews all aspects of ICT operations, inside and outside of an organisation. This includes the ICT infrastructure, networks, software and hardware you use. From computers on desks to data centres, you'll know:

- which ICT services are working well
- where there are potential weaknesses
- how to improve services
- how to make ongoing cost-efficiencies.

How we help

You get practical guidance from experts. This will be based entirely on your ICT operations and organisation's needs. Each review is unique, with three core elements.

- 1 Audit and diagnostics**
Reviewing and assessing your current ICT operations, strategies and staff resources.
- 2 Full report**
With recommendations to enhance your ICT operations, where this will be transformative. Solutions might encompass new technologies, service improvements, staff assessments, delivery of projects, policy gaps and strategic changes. We'll clearly show any costs and associated savings.
- 3 A plan**
Helping your organisation improve its ICT efficiently. Working with you, we'll map out the projects and decisions required, alongside any recommended structural changes.

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Without your valuable input, we would be struggling with several critical problems that we have now safely avoided.

**Head of IT,
Financial Services**

How this works for you

We work around you and with you, agreeing next steps together. We won't interrupt your business activities and there will be no risk of data loss. As a guide, we'll:

- gather initial information, which we'll review at WellData
- come to you to talk with your management and technical teams, as well as a selection of your user community
- produce a detailed diagnostic report and executive summary
- agree findings with stakeholders and deliver a final, full report.

Where it helps, we'll present findings and insights to a stakeholder group of your choice.

From review to full report takes around three weeks.

Key benefits

- ✓ Independent review of your full ICT operations
- ✓ Recommendations for cost efficiencies
- ✓ Solutions to identified weaknesses
- ✓ A plan to make ICT improvements effectively
- ✓ Expert guidance throughout

Here to help you

Call: **0800 389 4051**

Email: enquiries@welldata.co.uk

